

# Multivendor Network Maintenance Services



Multiven's industry-leading multivendor Network Maintenance Services - NMS, NMS Onsite and NMS-Lite help increase productivity and operational efficiencies while extending the lifespan of all your network assets cost effectively.

Multiven NMS ensures that your entire network infrastructure operates efficiently and benefits from the most competent technical support and relevant operating system and application software updates. **Critical IP Network Support for Your Continued Success**

## Network Maintenance Service (NMS)

- Industry-leading 24x7 direct-to-expert™ technical support and problem resolution via Multiven MITAC (Multivendor Internetwork Technical Assistance Center)
- Registered access to 'My Multiven' - an innovative, powerful and secure online task management portal
- Advance hardware replacement in 130 countries
- On-going software support that ensure infrastructure availability beyond 99.999%
- Guaranteed cost savings of up to 30% off your current annual maintenance expenditure
- Multiven Unified Service Contract - One service contract for all your network assets
- Lifetime Network Support™ for pre-owned, OEM End-of-Life and End-of-Support equipment
- Objective vendor-neutral trusted-advisor consulting for your hardware, software and technology roadmaps
- NO hardware re-certification fees

➤ [Find Out More](#)

## Network Maintenance Service – Lite (NMS-Lite)

Don't need the hardware portion of NMS because you own an extensive network hardware inventory in-house? Get Multiven NMS-Lite instead - 24x7 MITAC support plus unlimited software support.

- Industry-leading 24x7 direct-to-expert™ technical support and problem resolution via Multiven MITAC (Multivendor Internetwork Technical Assistance Center)
- Registered access to 'My Multiven' - an innovative, powerful and secure online task management portal
- On-going software support that ensure infrastructure availability beyond 99.999%
- Guaranteed cost savings of up to 60% off your current annual maintenance expenditure
- Multiven Unified Service Contract - One service contract for all your network assets
- Lifetime Network Support™ for pre-owned, OEM End-of-Life and End-of-Support equipment
- Objective vendor-neutral trusted-advisor consulting for your hardware, software and technology roadmaps
- NO hardware re-certification fees

Find out how Digital Dimension can **SAVE 35% - 60%** on your **ANNUAL Network Maintenance Costs**. Find out more about MultiVen services today!

**(866) 316 – 7550**